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News Release

Disaster Recovery Centers in Beaufort County and Hyde County to Close

RALEIGH, N.C. – As recovery from Hurricane Florence continues across North Carolina, disaster recovery centers in Beaufort County and Hyde County will close permanently at 7 p.m. Saturday, Oct. 20. However, help is just phone call or a mouse click away.

The Beaufort County center is located at:

Bobby Andrews Center
231 East 7th St.
Washington, N.C. 27889
Hours: 9 a.m. to 7 p.m. through Saturday, Oct. 20
Closing Saturday, Oct. 20, at 7 p.m.

The Hyde County center is located at:

O.A. Peay School
1430 Main St.
Swan Quarter, N.C. 27885
Hours: 9 a.m. to 7 p.m. through Saturday, Oct. 20
Closing Saturday, Oct. 20, at 7 p.m.

Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may still register for assistance by:

- Calling the disaster assistance helpline at **800-621-3362** or **800-462-7585** (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available.
- You can update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.
- Going online to [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance).
- Downloading the [FEMA mobile app](#).
- Downloading the [ReadyNC app](#).
- Visiting any of the recovery centers that remain open. To find center locations and

current hours, download the [FEMA mobile app](#), the [ReadyNC app](#), or visit [FEMA.gov/DRC](#). Center hours and operations are adjusted based on visitor demand. The centers are open 9 a.m. to 7 p.m. local time, Monday through Saturday, until further notice. All are closed Sundays.

If you have questions about a U.S. Small Business Administration (SBA) low-interest disaster loan, you may contact SBA's Disaster Assistance Customer Service Center by calling **800-659-2955**, emailing disastercustomerservice@sba.gov or visiting SBA's website at www.sba.gov/disaster. People who are deaf and hard-of-hearing may call **800-877-8339**.

If you have unmet disaster-related needs, you may call the statewide referral service at **2-1-1** or **888-892-1162** (TTY), or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit ncpds.gov/Florence and FEMA.gov/Disaster/4393. Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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